

## Ten reasons why you need to

# Migrate your NEC SV8000 series solution!

NEC's UNIVERGE SV8000 Family of Communications Systems have been reliable workhorses since 2007: cost-effective VoIP enabled phone systems, easily expanded solutions with entry-level unified communications or reliable TDM-based PBXs with excellent upgrade potential. It is now time to modernize and upgrade to the next level - software based, virtualized, cloud, hybrid - you choose!



### Future-proof your business

- > **Cost effective solutions** from 10 to 30,000+ users – Enough capacity for an expanding business
- > **Seasonal, flexible, remote, or mobile workforce?** – Consider cloud
- > **Latest upgradeable communication technology** – Protect your investment with the latest IP technology

### Modernize your technology

- > **Build on the right architecture to suit your business** - Multiple delivery models to suit your needs
- > **Licensed applications are easy to add** - Unified communications, web collaboration, video, mobility, advanced contact center and more...
- > **Virtualized, cloud, OPEX managed environments** - Flexible, cost-effective and reliable options to choose from or combine



### Retain your investment

- > **Reuse** - Managing multiple systems? Consider consolidation with NEC's license transfer options
- > **Upgrade** only the parts you need to support the latest technology
- > **Transfer** licenses from disparate NEC systems at significantly reduced prices

### Consolidate management with a single database and easy admin tools

- > **Consolidate** current handsets and select system hardware, or migrate to new technology with license transfer credits
- > **Leverage** your existing directory management services – LDAP, Active Directory, even Excel or .CSV files
- > **Web based tools** to easily self manage your users and environment



## Protect your network and your business

- > **Active / Active communications, Geographic Redundancy, business continuity** – Designed to suit your business requirements, and your budget
- > **Choices for remote offices and workers** – Survivable gateways of all sizes, IP stations, cloud remote deployments

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## Brand new business boosting applications

- > **Expansive portfolio** – It's just a license: Unified Communications, web collaboration, team management, contact center, mobility apps, emergency and non-emergency notification services, video, instant messaging, presence, single number reach

## Cut your costs

- > **Reduce time and travel costs:** Conferencing, web collaboration, team messaging
- > **Productivity enhancement tools:** Do more with less using presence, instant messaging, team tools, contact center callback and outbound
- > **Lower recurring costs:** Utilize SIP trunks and on-net voice

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## Enable a smarter workforce

- > **Link up** your office teams, homeworkers, warehouse and field-based sales teams together for more a productive, reachable workforce
- > **Better communications** mean more informed business decisions – Don't wait for that weekly meeting!
- > **Presence:** Get a 'bird's eye' view of your entire team's activity in real-time

## Treat customers like royalty

- > **Caller ID:** Greet your regular callers by name
- > **VIP priority:** Route VIP callers based upon their CID or dialed number, dedicate caller queue with drag & drop to ensure your most important callers get the attention they deserve
- > **CallBack:** Offer your callers a return call to reduce their holding time (and frustration!)

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## Manage your team's activities

- > **Presence status:** Real-time view of all your teams communications & meeting status, even remotely
- > **Wallboard and Supervisor apps** for contact centers: Display live stats of your call center's results
- > **Analytics:** Automated reports on call activity, measure responsiveness, abandoned call rates and call history

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