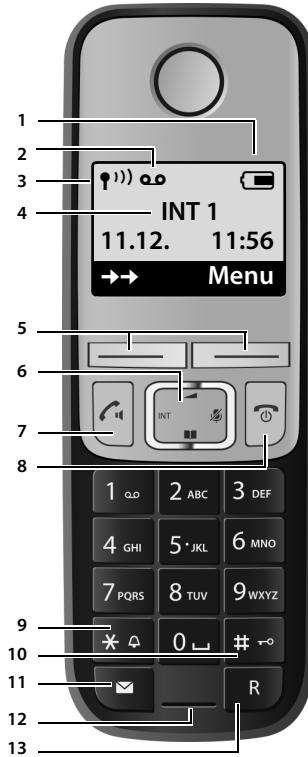


# Gigaset A400/A400A

## The handset at a glance

- 1 Charge status of the batteries (→ page 6)
- 2 Answering machine icon (A400A only)
- 3 Signal strength (→ page 6)
- 4 Internal number of the handset
- 5 Using the display keys
- 6 Control key (↻)
  - ☑: Open the menu for setting the volume (→ page 15)
  - ☑: Open the directory (→ page 8)
  - ☑: Display the list of registered handsets
  - ☑: Microphone off (→ page 7)
- 7 Accept/speaker key (→ page 7)
- 8 End call key and On/Off key
- 9 Ringer melody on/off (press and **hold** in idle status)
- 10 Keypad lock on/off (press and **hold** in idle status)
- 11 Message key (→ page 9)
- 12 Microphone
- 13 Recall key
  - Recall (flash)
  - Dialling pause (press and **hold**)



## Display keys on handset:

Pressing a key launches the function that appears above that key in the display.

Display	Function when pressed
→→	Open redial list → page 9.
Menu	Open main/submenu (see menu tree → page 15).
↶	Go back one menu level.
↷	Scroll up/down or adjust volume with ☑.
◀▶	Move cursor to left/right with ☑.
◀C	Backspace deletes one character at a time from right to left.
OK	Confirm menu function or save entry.

## Other icons in the top display line:

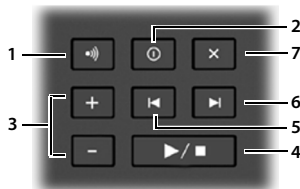
🔕	Ringer melody off
🔒	Keypad locked
🔋	Eco Mode+ activated (→ page 2)

## Please note

To change the **display language**, proceed as described on page 12.

## The base at a glance

Base A400A



Base A400



## 1 Registration/paging key:

Search for handsets (press **briefly**, paging → page 11).  
Register handsets (press and **hold** → page 11).

## 2 On/Off key: switch answering machine on and off.

**Lights up:** answering machine is activated.

**Flashes:** message is being recorded.

## 3 Volume keys: (- = quieter; + = louder)

During message playback: adjust the speaking volume.

While phone is ringing: adjust ringer melody volume.

## 4 Play/Stop key:

Play back new messages from answering machine (press **briefly**), play back all messages (press and **hold**), cancel playback.

**Flashes:** at least one new message is present.

**Flashes very quickly:** memory is full.

## During message playback:

- 5 Skip to the start of the current message (press once) or go to the previous message (press twice).
- 6 Go to the next message.
- 7 Delete current message.

## Safety precautions

Be sure to read this user guide and the safety precautions in detail before using your telephone. Explain their content and the potential hazards associated with using the telephone to your children.



**Only use the mains unit supplied.**



Only fit the **recommended, rechargeable batteries** (→ page 13), i.e. never use any other battery type or non-rechargeable batteries as this could result in significant health risks and personal injury.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g., doctor's surgery.



Do not hold the rear of the handset to your ear when it is ringing. Otherwise you risk serious and permanent damage to your hearing. The handset may cause an unpleasant humming noise in hearing aids.



Do not install the phone in a bathroom or shower room. The handset and base are not splashproof.



Do not use your phone in environments with a potential explosion hazard, e.g. paint shops.



If you give your Gigaset to a third party, make sure you also give them the user guide.



Remove faulty bases from use or have them repaired by our Service department, as they could interfere with other wireless services.



### Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority or the dealer you purchased the product from.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.

If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2002/96/EC.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a prerequisite for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority, your refuse collection service or the dealer you purchased the product from.

Emergency numbers cannot be dialled if the keypad lock (→ page 1) is activated!

Not all of the functions described in this user guide are available in all countries.

## Caring for your telephone

Wipe the base, charger and handset with a **damp** cloth (do not use solvent) or an antistatic cloth. **Never** use a dry cloth as this can cause static.

### Contact with liquid

If the handset should come into contact with liquid:

- ◆ **Switch the handset off and remove the batteries immediately.**
- ◆ Allow the liquid to drain from the handset.
- ◆ Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place for **at least 72 hours** (not in a microwave, oven or similar).
- ◆ **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will usually be able to use it again.

## ECO DECT

You are helping to protect the environment with your Gigaset A400/A400A.

### Reducing energy consumption

Your telephone has a power-saving adapter plug and uses less power.



### Reducing radiation

The radiation from your telephone is reduced **automatically**:

**Handset:** the closer the handset is to the base, the lower the radiation.

**Base:** the radiation is reduced to virtually zero when only one handset is registered and the handset is placed in the base.

You can reduce the radiation of the handset and base **even more** by using **Eco Mode/Eco Mode+** (see menu tree page 16):

- ◆ **Eco Mode:** 80% radiation reduction in standby mode and during a call (the range of the base is reduced).
- ◆ **Eco Mode+:** The radiation is switched off in standby mode (top left display icon ). **Press and hold** the talk key  to check that the base can be reached. You hear the ringing tone if the base can be reached. When **Eco Mode+** is activated handset standby time is reduced by approx. 50%.

**Eco Mode/Eco Mode+** can be activated/deactivated independently of one another. Registering handsets that do not support **Eco Mode+** will cause the mode to be deactivated on the base and all other handsets.

## First steps

### Checking the package contents

- ◆ One Gigaset A400/A400A base
- ◆ One power adapter
- ◆ One Gigaset handset
- ◆ One phone cord
- ◆ Two batteries
- ◆ One battery cover
- ◆ One user guide

If you have purchased a **model with multiple handsets**, the package should contain two batteries, a battery cover and a charging cradle with power adapter for each additional handset.

### Setting up the base and charger (if included)

The base and charging cradle are designed for use in dry rooms in a temperature range of +5°C to +45°C.

- ▶ Set up the base at a central point in the building on a flat, non-slip surface.

#### Please note

Pay attention to the range of the base.

This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings.

The range is reduced when Eco Mode is activated (→ page 16).

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

You can also mount the base and charging cradle on the wall (see packaging).

#### Please note:

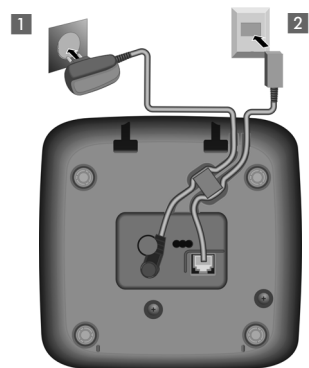
- ◆ Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

### Connecting the base

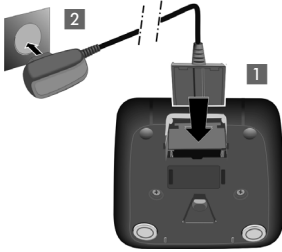
- ▶ **First**, connect the telephone jack **2** and insert the cables into the cable ducts.
- ▶ **Then** connect the power adapter **1**.

#### Please note:

- ◆ The power adapter must **always be connected**, as the phone will not operate without a mains connection.
- ◆ Use **only** the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary.
- ◆ The answering machine is ready for use **approx. 15 seconds after** the base has been connected or reset.

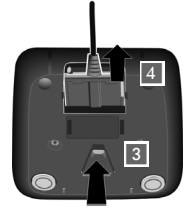


## Connecting the charger (if included)

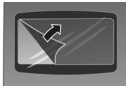


- ▶ Connect the flat plug from the mains adapter **1**.
- ▶ Plug the power adapter into the plug socket **2**.

To disconnect the plug from the charger, press the release button **3** and disconnect the plug **4**.



## Setting up the handset for use



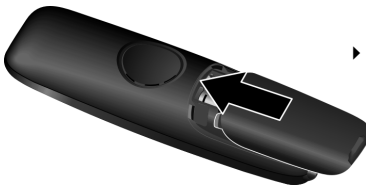
The display is protected by a plastic film.  
**Please remove the protective film!**

## Inserting the batteries and closing the battery cover

### Warning

Only use rechargeable batteries (→ page 13) recommended by Gigaset Communications GmbH, i.e. never use a conventional (non-rechargeable) battery, as this could result in significant health risks and personal injury. For example, the outer casing of the batteries could be damaged or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- ▶ Insert the batteries with the polarity in the correct direction. The polarity is indicated in/on the battery compartment.



- ▶ Slide the battery cover back into the main casing until it clicks into place.

To reopen the battery cover, for instance to replace the batteries, press the grooved area at the top of the cover and slide it downwards.



## Initial charging and discharging of the batteries

The correct charge status can only be displayed if the batteries are first fully charged **and** discharged.

- ▶ Charge the handset in the base for **6 hours**.



### Please note

The handset must only be placed in the designated Gigaset A400/A400A base or the corresponding charging cradle.

- ▶ After charging, remove the handset from the base and only replace it when the batteries are **fully discharged**.

### Please note

- ◆ The handset is pre-registered with the base. If you have purchased a **model with multiple handsets**, all handsets will already be registered with the base. You do not need to register the handset again.
- ◆ After the first battery charge **and** discharge, you may place your handset in the charger after every call.
- ◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- ◆ The batteries may warm up during charging. This is not dangerous.
- ◆ After a while, the charge capacity of the batteries will decrease for technical reasons.

## Changing the display language

If you do not understand the language that has been set, press:




**Menu** ▶ 4 sec 2 sec 1 sec ▶ Select language ▶ OK (✓ = selected)

- ▶ (press and **hold** to return to idle status)

## Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm clock can be used.


Menu ▶ Settings ▶ OK ▶ Date/Time ▶ OK

- ▶ **Date:** ▶  (enter the day, month and year in 6-digit format) ▶ OK
- ▶ **Time:** ▶  (enter hours and minutes in 4-digit format) ▶ OK (display message: Saved)
- ▶  (press and hold to return to idle status)






### Please note

When entering the time and date, you can move the position of an entry to the left or right by pressing left or right on the control button.









## Display in idle status

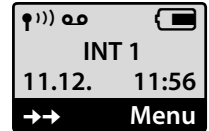
Once the phone is registered and the time set, the idle status is shown as in this example. If the answering machine is switched on (A400A), the answering machine icon  will be displayed in the header. Your answering machine is set with a pre-recorded announcement.


The strength of the reception signal between base and handset:

- Good to poor:    
- No reception: 


Charge status of the batteries:

-  Batteries charged to over 66%
-  Batteries charged to between 34% and 66%
-  Batteries charged to between 11% and 33%
-  Flashes: batteries charged to below 11%
-     Charging



If **Eco Mode+** (→ page 2) is activated, the  icon is displayed in the top left corner of the display.

## Activating/deactivating the handset

Press and hold the end call key  to activate or deactivate the handset.

If you place a deactivated handset in the base or charging cradle, it will automatically be activated after a specific period of time (approx. 30 seconds).



## Your phone is now ready for use!




If you have any questions about using your phone, please read the tips on troubleshooting ("Questions and answers", → page 13) or contact our Customer Care team page 14.

## Making calls


### Making external calls and ending calls

External calls are calls using the public telephone network.

 (Enter phone number) ▶ .


The number is dialled. (Or you can **first** press and **hold**  [dialling tone] and then enter the number.) During the call you can adjust the earpiece volume using  and set the volume with .

#### End the call/cancel dialling:

Press the end call key .

You can automatically insert a network provider dialling code before any phone number (see menu tree "Preselection" → page 16).

### Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing accept/speaker key .

Press the talk key  to accept the call.

When **Auto Answer** is activated, simply remove the handset from the base/charging cradle (see menu tree → page 16).

### Displaying the caller's number

When you receive a call, the caller's number will be displayed on your handset; the caller's name will be displayed if it is saved in the directory.

#### Prerequisites:

- 1 You have asked your network provider for the caller's number (CLIP) to be displayed on your handset screen.
- 2 The caller has asked the network provider for his number to be identified (CLI).

In the display you will see **External Call** if you have not requested Calling Line Identification, **Withheld** if the caller has withheld CLI or **Unavailable** if CLI has not been requested.

### Notes on calling line display (CLIP)

By default, the number of the caller is shown in the display of your Gigaset telephone. You do not have to make any other settings on your Gigaset telephone.

**However, if the caller's number is not displayed, this can be due to the following:**

- ◆ You have not ordered CLIP from your network provider or
- ◆ Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.

#### Is your telephone connected via a PABX/gateway?

You can establish this by checking for an additional device connected between your telephone and house connection, e.g., a PABX, gateway etc. In most cases, simply resetting this device will remedy the situation:

- ▶ Briefly disconnect the mains plug of your PABX. Re-insert the plug and wait for the device to restart.

#### If the caller number is still not displayed:

- ▶ Check the CLIP settings of your PABX and activate this function if necessary. In the user guide for the device, search for the term "CLIP" (or an alternative term such as "calling line identification", "phone number transmission", "caller ID", etc.). If necessary, contact the device manufacturer.

If this does not resolve the problem, it is possible that your network provider does not provide the CLIP service for this number.




#### Have you ordered the calling line display service from your network provider?

- ▶ Check whether your provider supports calling line display (CLIP) and that the function has been activated for you. If necessary, contact your provider.

Additional information on this subject can be found on the Gigaset homepage at: [www.gigaset.com/service](http://www.gigaset.com/service)

### Using speaker mode

#### Switching between earpiece and speaker mode:

During a call and when listening to the answering machine (A400A only), press the accept/speaker key  to activate or deactivate speaker mode. If speaker mode is activated, the key is lit up. During a call, use  to open the menu for setting the speaker volume and use  to set the volume.

### Muting

You can mute your handset during a call. Your caller can no longer hear you.

Press the **right-hand** control key  during the call to activate/deactivate the function.

## Call Waiting

Many Telecommunication providers in Australia and New Zealand offer a Call waiting service on your Home Phone Line. Please speak to your service provider to check if your Home Phone line is activated for this service (charges may apply).

The most common providers instructions for Call waiting are as follows.



### Please note

These processes depend on the network provider and are subject to change.



## Australia:

### Telstra:



To answer an incoming call when you're already on a call, or to switch between calls:

- ◆ Press the Recall key  and listen for the dial tone, then press .

To hang up on one call and return to the other:

- ◆ Press the Recall key  on your phone and listen for the dial tone, then press .

To reject an incoming call when you are already on a call:

- ◆ Push the Recall key  on your phone and listen for the dial tone, then press  again.

For more information please contact Telstra.


### Optus:

You are on the phone and hear the beeps.

To put the first caller on hold and talk to the new caller (the caller on hold will hear nothing):

- ◆ Press the Recall key  on your phone.

To return to the first caller:

- ◆ Press the Recall key  and put the new caller on hold. You can alternate between the calls in this way.

### Or

- ◆ Hang up the first call. The phone will ring again with the second caller. This means that you will not be able to go back to the first caller.


For more information please contact Optus.

## New Zealand:


### Telecom NZ:

You are on the phone and hear four beeps.

To talk to the second caller:

- ◆ Press the Recall key  on your phone.


To return to the first caller:

Press the Recall key  again and you will be able to continue your original conversation.

For more information please contact Telecom NZ.




## Using the directory and lists

### Directory




To open the directory: press and hold the **bottom** control key .

You can save up to 80 phone numbers (max. 32 digits) with corresponding names (max. 16 characters). Enter letters/characters → page 13.

### Saving the first number in the directory



-  ▶ New Entry? ▶ OK
- ▶  (Enter number) ▶ OK
- ▶  (Enter name) ▶ OK

### Saving a number in the directory

-  ▶ Menu ▶ New Entry ▶ OK
- ▶  (Enter number) ▶ OK
- ▶  (Enter name) ▶ OK

### Selecting a directory entry



Open the directory with . You have the following options:


- ◆ Use  to scroll through the entries until the required name is selected.
- ◆ Enter the first character of the name, if necessary scroll to the entry with the  key.

### Dialling with the directory

-  ▶  (Select entry) ▶ 

### Using other functions

-  ▶  (Select entry) ▶ Menu



The following functions can be selected with :


<b>New Entry</b>	Save new phone number.
<b>Show Number</b>	Display the phone number.
<b>Show Name</b>	Display name.
<b>Edit Entry</b>	Edit selected entry.
<b>Use Number</b>	Edit or add to the number. Then dial or select other functions from the <b>Menu</b> .
<b>Delete Entry</b>	Delete selected entry.
<b>Send Entry</b>	Send a single entry to another handset (→ page 9).
<b>Delete List</b>	Delete <b>all</b> directory entries.
<b>Send List</b>	Send the complete directory to another handset (→ page 9).
<b>Shortcut</b>	For speed dial, assign the current entry to a key.



## Using speed dial keys

You can assign directory entries to the keys 0 and 2-9:

 ▶  (Select entry) ▶ **Menu**



▶ **Shortcut** ▶ **OK** ▶  (Press the key to which you want to assign the entry)


To dial, press and **hold** the required speed dial key.

## Transferring the directory to another handset

### Prerequisites:

- ◆ The sending and receiving handsets must both be registered to the same base.
- ◆ The other handset and the base can send and receive directory entries.




 ▶  (Select entry) ▶ **Menu**

▶ **Send Entry / Send List** ▶ **OK** ▶  (Enter the internal number of the receiving handset) ▶ **OK**



## Using the redial list

This list contains the last ten numbers dialled.

### Dialling from the redial list

Press **→→** or  (briefly) ▶  (Select entry) ▶ 


### Managing entries in the redial list

Press **→→** or  (briefly) ▶  (Select entry) ▶ **Menu**


You can select the following settings:


<b>Use Number</b>	Edit or add to the number. Then dial or select other functions from the <b>Menu</b> .
<b>Copy to Dir.</b>	Copy an entry to the directory.
<b>Delete Entry</b>	Delete selected entry.
<b>Delete List</b>	Delete all entries.

## Call List/Answering Machine List/Network Mailbox List

An **advisory tone** sounds as soon as a **new message** arrives in a list. You can select whether you also want a message to appear on the display or the message key  to flash:

**Menu** ▶       ▶ **XY** ▶ **OK**


X =  for missed calls

 for messages on the answering machine

Y =  visual signal activated (default setting)

 visual signal deactivated

Settings will only be changed once a new message has been received.

When you press the  key, all the lists are displayed.

### Please note

If calls are saved in the network mailbox, you will receive a message if the appropriate settings have been set (depending on your network provider).

## Call list

**Prerequisite:** CLIP (→ page 7)

Depending on the type of list set, the call list contains (→ page 16)

- ◆ Accepted calls
- ◆ Missed calls
- ◆ Calls recorded by the answering machine (A400A only)

Depending on the type of list set, all numbers of the last 25 incoming calls are saved or just the missed calls are saved.

The call list is displayed as follows:


**CallsList 01+02**

Number of new entries + number of old, read entries.


### Opening the calls list


 ▶ **CallsList 01+02** ▶ **OK**

The last incoming call is displayed.

If necessary, use  to select another entry.


### Using other functions

 (Select entry) ▶ **Menu**

The following functions can be selected with :

<b>Delete Entry</b>	Delete current entry.
<b>Copy to Dir.</b>	Copy an entry to the directory.
<b>Date/Time</b>	Display date and time of call (if set → page 6).
<b>Status</b>	<b>New Call:</b> new missed call. <b>Old Call:</b> entry already read. <b>Ans.:</b> call accepted.
<b>Delete List</b>	<b>Warning!</b> All old and new entries will be deleted.

### Calling back a caller from the call list

 ▶ **CallsList 01+02** ▶ **OK** ▶  (Select entry) ▶ 

### Answering machine list (A400A only)

You can use the answering machine list to listen to the messages that are on the answering machine.

The answering machine list is displayed as follows:

**VoiceMail 01+02**

Number of new messages + number of old, played back messages

### Opening the voicemail list


 ▶ **VoiceMail 01+02** ▶ **OK**

If you have new messages, playback will start with the first new message, otherwise with the first old message.

### Using other functions

During message playback:

Press the **Menu** display key, playback stops.

The following functions can be selected with :

<b>Dial Number</b>	Call back a caller.
<b>Continue</b>	Resume paused playback.
<b>Volume</b>	Set the volume.
<b>Copy to Dir.</b>	Copy an entry to the directory.
<b>Delete all old</b>	Delete all old messages.

## Operating the answering machine (A400A)

The answering machine is operated using the **keys on the base** (→ page 1) or from the **handset**. The telephone is supplied with a pre-recorded announcement. You can only record your own announcement messages using the handset. This pre-recorded announcement is used if no personal announcement is available.


If the memory is full, the answering machine switches itself off automatically. It switches itself on again automatically when you delete old messages.

## Operating the answering machine from the handset

### Switching the answering machine on/off

Menu ▶ **Voice Mail** ▶ **OK** ▶ **Answ. Mach.**



▶ **OK** (✓ = on)

When the answering machine is switched on, the  icon appears in the display.

### Recording your own announcement

Menu ▶ **Voice Mail** ▶ **OK** ▶ **Announcements** ▶ **OK**

▶ **Rec Announce** ▶ **OK** ▶ **Speak after OK** ▶ **OK**

You hear the ready tone (short tone). Now say your announcement (at least 3 seconds). Press **OK** to confirm or press  or  to reject your recording. After recording, the announcement is played back for you to check.

#### Please note:

Recording ends automatically when the max. recording time of 170 seconds is reached or if there is a break in speaking of more than 2 seconds.

### Playing back or deleting announcements







See menu tree → page 15.

## Playing/deleting messages

Open the voicemail list to play back messages.

### Stopping and controlling playback

During message playback:

	Stop playback. Press  again to resume.
	Go to the start of the current message.
2 x 	Skip to the previous message.
	Skip to the next message.
2 x 	Skip ahead two messages.

### Deleting individual messages

Press the **<C** display key during message playback.

### Deleting all old messages

During playback or pause:

Menu ▶ **Delete all old** ▶ **OK** (Confirm the security prompt)

## Accepting a call from the answering machine

You can still accept a call while the answering machine is recording the message Menu ▶ **Accept** ▶ **OK**

Recording stops and you can speak to the caller.








## Setting up the answering machine

The answering machine has already been preset at the factory. Individual settings can be adjusted using the handset.

Details on how to set a delay time, after which the answering machine is to answer a call, as well as details on how to set the recording length and activate call screening during the recording, are available from the menu tree → page 15.

### Setting a different language

You can change the language used for voice prompts and the pre-recorded announcement.


Menu ▶    0...  5...  #...  2...  1... (starts the procedure).

Select the language:

0 (German), 1 (French), 2 (Italian).

The display shows **Saved**.

## Assigning key 1 for speed dial to the answering machine or network mailbox

Simply press and **hold** key  on the handset and you will be connected directly to the answering machine/network mailbox.

See menu tree → page 15.



## Remote operation when on the move

You can check and activate your answering machine from any other telephone (hotel, pay phone etc.).





### Prerequisites:

- ◆ You have set a system PIN other than 0000 → page 16.
- ◆ The phone you are using for remote operation has tone dialling (DTMF) i.e., you hear different tones when you press the keys.



### Calling the answering machine and playing messages

 (Dial your own number) ▶ while listening to your announcement: press the  key and enter the system PIN

The following keys are used for operation:

-  Go to the start of the current message. Press twice to go back to the previous message.
-  Stop playback. Press again to resume.
-  Go to the next message.
-  Delete current message.

### Activating the answering machine


 (Enter your own number and allow the phone to ring until you hear the message: "Please enter PIN") ▶  enter system PIN

Your answering machine is activated. It tells you how much capacity is left. The messages are played. The answering machine cannot be deactivated remotely.

## Locating a handset (paging)

You can locate your handset using the base.

- ◆ **Briefly** press the registration/paging key on the base (→ page 1).
- ◆ All handsets will ring simultaneously (paging), even if the ringer melodies are deactivated.

**End paging:** briefly press the registration/paging key on the base station (→ page 1) or the talk key  on a handset.

## Registering handsets

You can register up to four handsets on your base. **Each additional** handset must be registered with the base for it to work properly!

### 1) On the handset

Menu ▶ Settings ▶ OK ▶ Handset ▶ OK  
▶ Register HS ▶ OK ▶ Enter the base system PIN (default setting: 0000) ▶ OK  
Registering flashes on the display.

### 2) On the base


Within **60 seconds** of entering the system PIN, press and (→ page 1) **hold** the registration/paging key (min. 3 seconds).

Registration takes approx. 1 minute.

Handsets are assigned the lowest available internal number (1-4). If the internal numbers 1-4 are already assigned to other devices, the number 4 is overwritten.

## De-registering handsets

Menu ▶ Settings ▶ OK ▶ Handset ▶ OK

▶ De-register HS ▶ OK ▶  Select handset ▶ OK ▶ Enter the base system PIN (default setting: 0000) ▶ OK








The selected handset is de-registered.


## Using multiple handsets

### Making internal calls


Internal calls are free calls to other handsets that are registered to the same base.




To make a call to other handsets, press

- ◆  ▶  (Select internal number of handset) or  (Enter internal number directly) ▶ OK, the handset is called or
- ◆  ▶ Call All ▶ OK, all handsets are called (alternatively you can also press and **hold** the control key  or press  ▶ .

To end the call, press the end call key .

### Internal consultation call/connecting a call

You are in conversation with an **external** participant. Press the control key  and call one or all handsets. The external participant hears the music on hold.

- ◆ **Before** the internal participant has answered, press the end call key ; the call is diverted to the participant who answers the call.
- ◆ **After** the internal participant has answered you can talk to him. Then press the end call key ; the call is diverted, or press the  display key; you are reconnected to the external participant.

### Listening in to an external call

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation (conference).

**Prerequisite:** the Listening in function is activated.

### Activating/deactivating listening in

Menu ▶ Settings ▶ OK ▶ Base ▶ OK

▶ Listening in ▶ OK (✓ = on)

## Internal listening in (conference)

You want to listen in to an existing external call. Press and hold the **[4]** key. You can listen in to the call. All participants hear a signal tone.

**To end:** press the end call key **[END]**. All participants hear a signal tone.

If the **first** internal participant presses the end call key **[END]**, the handset that has "listened in" remains connected to the external participant.

## Setting the alarm clock

### Activating/deactivating the alarm clock

Menu ▶ Alarm Clock ▶ OK ▶ Activation

▶ OK (✓ = activated)

**If activated:**

▶ Enter wake-up time ▶ OK

When the alarm clock rings, press any key to switch it off for 24 hours. If the alarm clock is set, the wake-up icon **[M]** will appear on the screen and the wake-up time will be displayed instead of the date.

### Entering/changing the wake-up time

Menu ▶ Alarm Clock ▶ OK ▶ Wakeup time ▶ OK

Enter the wake-up time in hours and minutes, then press **OK**. The alarm clock is automatically activated after the wake-up time is entered/changed.

## Phone settings

For details on performing audio settings and activating/deactivating warning and advisory tones and key tones, see menu tree → page 15.

For details on setting the display contrast and large dialling numbers, see menu tree → page 16.

For details on setting the system PIN on the base, see menu tree → page 16.

### Changing the display language

Menu ▶ Settings ▶ OK ▶ Handset ▶ OK ▶ Language

▶ OK ▶ **[M]** Select language ▶ OK

The current language is indicated by ✓.

If you accidentally choose a language you do not understand:

Menu ▶ **[4]** **[5]** **[2]** **[1]** ▶ **[M]** Select language

▶ OK (✓ = selected)

### Resetting the handset

You can reset individual settings and changes that you have made. Entries in the directory, the call list and the handset's registration to the base will be retained.

Menu ▶ Settings ▶ OK ▶ Handset ▶ OK

▶ Reset Handset ▶ OK ▶ Reset? ▶ OK

Cancel the reset with **[END]**.

### Resetting the base to the default settings

When restoring factory settings:

- ◆ Individual settings are reset
  - ◆ All lists are deleted
- Only the date and time are retained.

**Software reset**

Menu ▶ Settings ▶ OK ▶ Base ▶ OK ▶ Base Reset ▶ OK

▶ Reset? ▶ OK

**Hardware reset**

Additionally

- ◆ All handsets are deregistered and
- ◆ The system PIN is reset to the original code **0000**.

Disconnect the power cable from the base. Hold down the registration/paging key (→ page 1) on the base and reconnect the power cable to the base at the same time. Release the key after approximately 5 seconds.

### Repeater mode

With a repeater you can increase the range of your base. You will need to activate repeater mode (→ page 16). Repeater mode and Eco Mode or Eco Mode+ (→ page 2) cancel each other out. The default encrypted transmission setting is deactivated when repeater mode is activated.

**After activating or deactivating the repeater, switch your handset off and on again (→ page 6).**

## Operating the base on the PABX

The following settings are only necessary if your PABX requires them, see the user guide for your PABX.

When entering the digits, enter them **slowly** one after the other.

### Changing the dialling mode

MENU ▶ **[\*]** **[0]** **[#]** **[0]** **[5]** **[#]** **[1]** **[1]** ▶ The number for the

set dialling mode flashes: **0** = tone dialling (DTMF);

**1** = pulse dialling (PD) ▶ enter number ▶ OK.

### Setting recall


Menu ▶ **[\*]** **[0]** **[#]** **[0]** **[5]** **[#]** **[1]** **[2]** ▶ The number for











the current recall flashes: **0** = 80 ms; **1** = 100 ms;

**2** = 120 ms; **3** = 400 ms; **4** = 250 ms; **5** = 300 ms;









**6** = 600 ms; **7** = 800 ms ▶ Enter number ▶ OK.

## Changing the pause after line seizure

You can set the length of the pause inserted between pressing the accept key  and transmitting the phone number.


**Menu** ▶           ▶ The number for the current pause length flashes: 1 = 1 sec.; 2 = 3 sec.; 3 = 7 sec. ▶ Enter number ▶ **OK**.

## Changing the pause after recall key











































**Menu** ▶         ▶ The number for the current pause length flashes: 1 = 800 ms; 2 = 1600 ms; 3 = 3200 ms ▶ Enter number ▶ **OK**.

# Appendix

## Entering letters/characters

Press the relevant key the number of times indicated. **Briefly** press the hash key  to switch from "Abc" to "123" mode, from "123" to "abc" mode and from "abc" to "Abc" mode.

### Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10	11	12	13	14	15
	1	£	§	¥	¤										
	a	b	c	2	ä	á	à	â	ã	ç					
	d	e	f	3	ë	é	è	ê							
	g	h	i	4	ï	í	ì	î							
	j	k	l	5											
	m	n	o	6	ö	ñ	ó	ò	ô	õ					
	p	q	r	s	7	ß									
	t	u	v	8	ü	ú	ù	û							
	w	x	y	z	9	ÿ	ÿ	æ	ø	â					
															
	*	/	(	)	<	=	>	%							
															

1) Space

## Specifications

### Recommended batteries

Technology: Nickel-metal-hydride (NiMH)  
 Size: AAA (Micro, HR03)  
 Voltage: 1.2 V  
 Capacity: 400–800 mAh

The device is supplied with two approved batteries.

### Base power consumption

In standby mode  
 - Charged handset in base approx. 0.7 W  
 - Handset not in base < 0.4 W  
 During a call approx. 0.5 W

## General specifications


DECT standard	Is supported
GAP standard	Is supported (The Gigaset handset is only fully functional on Gigaset bases)
Range	Up to 300 m outdoors Up to 50 m indoors
Base power supply	230 V ~/50 Hz
Environmental conditions in operation	+5°C to +45°C, 20% to 75% relative humidity
Standby time	220 hours
Talktime	20 hours
Operating time for 1.5 hours of calls per day - Without Eco Mode+ - With Eco Mode+	135 hours 90 hours
Charging time in charger	5.5 hours

## Questions and answers

If you have any queries about the use of your telephone, visit our website at

[www.gigaset.com/service](http://www.gigaset.com/service)

for assistance 24/7. The table below contains a list of common problems and possible solutions.

Problem	Cause	Solution
Nothing appears in the display.	The handset is not switched on.  The batteries are flat.	Press the end call key  for <b>approx. 5 seconds</b> or place the handset in the base. Charge or replace the batteries.
No wireless connection to the base, <b>Base</b> flashes in the display.	The handset is outside the range of the base. The handset is not registered. The base is not switched on.	Move the handset closer to the base.  Register the handset → page 11. Check the mains connector on the base → page 3.
You cannot hear a ringer melody/dialling tone from the fixed line network.	The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.	Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer: 3-4 assignment of telephone leads/EURO CTR37.
Error tone sounds after system PIN prompt.  PIN forgotten.	You have entered the wrong system PIN.	Reset the system PIN to the default setting 0000 → page 12. <b>All handsets are de-registered. All settings are reset. All lists are deleted.</b>
The connection always terminates after approx. 30 seconds.	Repeater activated/deactivated → page 12.	Deactivate and reactivate the handset → page 6.

## Customer service & product warranty – Australia and New Zealand

### IMPORTANT

Please retain your sales receipt as proof of the date of purchase.

#### Customer Service

If you require assistance in operating this product please contact us

AUS: 1300 780 878 or by e-mail at the Customer Care section of our website at [www.gigaset.com/au](http://www.gigaset.com/au)

NZ: 0800 780 878 or by e-mail at the Customer Care section of our website at [www.gigaset.com/au](http://www.gigaset.com/au)

If you are trying to access a Network Service and require assistance specifically related to the network service or would like to subscribe to the service, contact your service provider.

#### Product Warranty

Subject to the conditions below, this product, excluding battery and accessory devices, is guaranteed against any defect in materials or workmanship under conditions of normal use for a period of 12 months from date of purchase.

The benefits conferred by this warranty are in addition to other warranties and remedies that are implied under the Australian Trade Practices Act and similar Country, State and Territory laws (Statutory Rights).

Subject to your Statutory Rights, the goods will not be eligible for service under this warranty if:

- 1 Proof of purchase cannot be provided;
- 2 The defect was caused by an accident, misuse, abuse, improper installation or operation, vermin infestation, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by Gigaset; or
- 3 The product has been damaged by lightning or a mains power surge.
- 4 The Phone was not imported into Australia by Gigaset Communications GmbH.

To obtain service during the terms of this warranty call the Information Line on

AUS: 1300 780 878 or by e-mail at the Customer Care section of our website at [www.gigaset.com/au](http://www.gigaset.com/au)

NZ: 0800 780 878

If it is necessary to have the product serviced, the Customer Service Representative will inform you of the product return process.

Please ensure that:

- 1 You provide proof of purchase;
- 2 Your product is suitably packaged; and
- 3 You have included all components from the original purchase.

Subject to your Statutory Rights:

- 1 Any claim under this warranty is limited to the cost of repair or replacement of the product; and
- 2 If the goods are found to be in sound working order by the authorised service centre, you may be charged a fee for service and for any other direct costs associated with having the product delivered for service.



Replacement or repair services are only offered for products purchased in Australia and New Zealand that bear Gigaset Communications GmbH local registered N Number and Telepermit markings.




Please have your proof of purchase ready when calling.

## Menu tree

Your phone has an extensive range of features. These are offered in the form of menus.

To select a function while the phone is in **idle status**, press **Menu** (open menu), use the  and  keys to

scroll to the function you require and press **OK** to confirm.

**To return to idle status:** press and hold the  key.





### Alarm Clock

Activation	Activating/deactivating the alarm clock.
Wakeup time	Input format: HHMM.

### Audio Settings

Handset Volume	Earpiece	Can be set to one of 5 levels.
	Speaker	Can be set to one of 5 levels.
Ringer Volume	5 levels + "crescendo" available.	
Ringer Melody	External Calls	20 ringer melodies available for external calls.
	Internal Calls	20 ringer melodies available for internal calls.
	Alarm Clock	20 ringer melodies available for alarm clock.
Advis. Tones	Activate/deactivate.	
Battery Low	Activate/deactivate warning tone for low battery.	

### Voice Mail

Play Messages	Net Mailbox *	Listening to messages on the network mailbox. <b>Net Mailbox:</b> your network provider's answering machine; must be requested separately.
	Answ. Mach. *	Listening to messages on the answering machine.
Answ. Mach. **	Activating/deactivating the answering machine.	
Call Screening **	Handset	You can use the loudspeaker on the handset to screen a message that is being recorded.
	Base	You can use the loudspeaker on the base to screen a message that is being recorded.
Announcements **	Rec Announce	Recording your own announcement → page 10.
	Playb. Announ.	Playing your own announcement.
	Del Announce	Deleting your own announcement.
Message Length **	Maximum	Do not limit the recording time for each call.
	1 Minute	Limit the recording time to 1 minute per call.
	2 Minute	Limit the recording time to 2 minutes per call.
	3 Minutes	Limit the recording time to 3 minutes per call.
Ring Delay **	Immediately	Call is answered immediately.
	10 sec	Call is answered after 10 seconds.
	18 sec	Call is answered after 18 seconds.
	30 sec	Call is answered after 30 seconds.
	Auto	If there are no new messages, the answering machine answers a call after <b>18 seconds</b> . If new messages are present, the answering machine accepts a call after just <b>10 seconds</b> .
Network Mailbox	Entering or changing the number for the network mailbox.	
Set Key 1 **	Net Mailbox	Assign key  to network mailbox (in idle status, press and <b>hold</b> key  to dial). The network mailbox list can be displayed if your network provider supports this function and if the network mailbox has been assigned to key  .
	Answ. Mach.	Assign answering machine to key  (in idle status, press and <b>hold</b> to dial).

\* Only a base **with** an answering machine **and** number of network mailbox already entered.

\*\* Base **with** answering machine only.

## Settings

Date/Time	Enter date (DDMMYY format), then time (HHMM format).		
Handset	Language	Set the display language → page 12.	
	Big Dial Font	Show the phone numbers in large font when dialling.	
	Contrast	The display contrast can be set to 9 levels.	
	Auto Answer	Automatically activate/deactivate auto answer → page 7.	
	Register HS	Register the handset → page 11.	
	De-register HS	De-register the handset → page 11.	
Reset Handset	Reset the handset → page 12.		
Base	Audio Settings (A400A only)	Ringer Volume	5 levels + "crescendo" + level 0 ("off") available.
		Ringer Melody	6 melodies available.
	CallsList Type	Missed Calls	→ page 9
		All Calls	→ page 9
	System PIN	Change system PIN (default setting is 0000).	
	Base Reset	Restore factory settings → page 12.	
	Additional	Repeater	Activate/deactivate → page 12.
		Eco Mode+	Activate/deactivate → page 2.
		Eco Mode	Activate/deactivate → page 2.
	Listening in	Activate/deactivate the function → page 11.	
	Preselection	Presel. Number	Network provider dialling code, should be inserted <b>automatically</b> before the dialled phone number.
		With Preselect	First digits of the dialling codes, should be dialled <b>with</b> preselection.
		Without Presel	First digits of dialling codes, should be dialled <b>without</b> preselection.



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